

Newsletter

Our monthly update for local public stakeholders interested in health and social care

October 2018

Share your ideas: What do you want the NHS to look like at 100?



Healthwatch England want to hear from you!

The Government has asked the NHS to develop a plan to help prevent poor health and improve the support you receive.

They'll give the NHS more money to help make this happen.

Healthwatch England think it's important that your voice is heard, not just in these future plans, but in also in choices further ahead. They're having a national discussion about what you want to see when the NHS turns 80, 90 and 100.

Tell them what you think about these three topics:

- Your health and care needs
- Roles, responsibilities and relationship
- Role of technology

They'll tell those in charge what you think to help make change happen.

State of Care

Our report warns of growing 'care injustice', with access to good care becoming more about how well local systems work together.

'[The state of health care and adult social care in England 2017/18](#)', is out now and shows that most people are still getting good care – when they are able to get to it.

Download and share the report summary [here](#). The report is also offered in [easy read](#) format and in [audio format](#).

Share messaging with your audiences too! Use #StateofCare to respond to the report on Twitter.



[Social care in prisons in England and Wales](#)

We've got a new report out on social care in prisons in England and Wales. We've worked with HM Inspectorate of Prisons and found that there aren't many plans in place for the growing number of older, ill and weak prisoners.

Many of the older jails are not as fit for prisoners in wheelchairs or those people with problems moving around. Some prisoners have trouble washing and looking after themselves, or cannot get help at night. The quality of care varies across prisons, but some prisons show good practice and there are many caring staff and fellow prisoners. Read more [here](#).

[Our Chief Inspector of Adult Social Care is moving on](#)



Andrea has said she's leaving at the end of the year to start as Chief Executive and Registrar of the Nursing and Midwifery Council (NMC) in the new year.

Andrea is known for using the 'Mum Test' in regulating of adult social care to ensure our focus is on what matters most to people using services. She was awarded for her work in the 2018 New Year's Honours List with the award of a CBE.

[Quality Improvement](#)

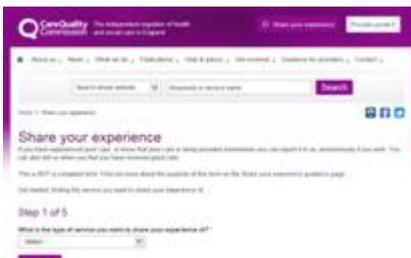
We've got a [new report](#) out which looks at how good hospital trusts have put new quality improvement (QI) systems in place to get better patient outcomes and performance.

The report came about after talks with hospital staff from all levels, local QI teams and patient groups as well as visits to six trusts to see their QI in action.

[Forward-thinking award](#)

The Department for Business, Energy and Industrial Strategy (BEIS) has awarded us £500,000 to see how we can work with services to boost innovation.

We'll use the money to find and test new ways of talking to forward-thinking providers to see how we can meet the needs of an ageing population, while making sure that patient safety is kept at the heart of developing services.



What are you hearing?

We want to hear what you're hearing!

You can provide vital local information that helps CQC decide where to inspect.

You can send us your enter and view reports, surveys, comments from the public and any other feedback you gather

This intelligence can help detect changes in quality at a service, either good or bad. You don't need to wait until we're inspecting a service to provide this information to us either, you can send us what you're hearing at any time.

[You can do this via the share your experience form on our website.](#)

You can also call our national customer service centre on 03000 616161 or provide it to your local inspection team.

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We're England's independent health and adult social care regulator.

We monitor, inspect and regulate services to make sure they meet standards of quality and safety and we publish what we find, including performance ratings to help people choose care.

Find out more about our work: www.cqc.org.uk

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