Department for Work & Pensions

Disability Services Advocacy Team

April 2025 External Stakeholder Sessions

(Please note: these sessions are for organisations outside the DWP only)

The Disability Services Advocacy Team are here to support with raising awareness of the different Disability Services benefits and grants. These are Personal Independence Payment (PIP), Disability Living Allowance (DLA), Industrial Injuries Disablement Benefit (IIDB) and Access to Work.

Please see details of our upskilling sessions for external stakeholders in the month of December below. To book a place please use each of the individual links for the relevant events.

Personal Independence Payment

This session covers what PIP is, eligibility criteria and the customer journey when making a claim, including the assessment process. There will be opportunity for Q&A at the end of the session.

Personal Independence Payment awareness sessions with Capita (Midlands and Wales)

15/04/2025 10am–1pm **Register:** https://www.ticketsource.co.uk/dsat/t-eadolaa Password:DWP2025

Personal Independence Payment awareness sessions with Serco (South West England and Sout Central England)

08/04/2025 10am-1pm **Register:** https://www.ticketsource.co.uk/dsat/t-vvaymvm Password: DWP2025

Personal Independence Payment awareness sessions with Ingeus (South East England, London and East Anglia)

24/04/2025 10am-1pm **Register:** https://www.ticketsource.co.uk/dsat/t-yaljeap Password DWP2025

Personal Independence Payment awareness sessions with Maximus (Northern England and Scotland)

29/04/2025 10am-1pm **Register:** https://www.ticketsource.co.uk/dsat/t-avgxzvd Password:DWP2025

Personal Independence Payment Change of Circumstances:

10/04/2025 11:00–12:30 **Register:** https://www.ticketsource.co.uk/dsat/t-lnglenr Password: DWP2025

Access to Work

This session covers what AtW is, what it can support with, eligibility criteria and the customer journey. There will be opportunity for Q&A at the end of the session.

09/04/2025 13:30–15:00 **Register**: https://www.ticketsource.co.uk/dsat/t-noxpmox Password: DWP2025

23/04/2025 13:30–15:00 **Register**: https://www.ticketsource.co.uk/dsat/t-dvrejka Password: DWP2025

Department for Work & Pensions

Disability Services Advocacy Team

March 2025 External Stakeholder Sessions

(Please note: these sessions are for organisations outside the DWP only)

Disability Living Allowance

This session covers what Disability Living Allowance for Children is, the eligibility criteria and then the whole customer journey from making a claim to receiving a decision. There will be Q&A at the end of the session.

Disability Living Allowance for Children awareness session

10/04/2025 13.30 –15.00 **Register**: https://www.ticketsource.co.uk/dsat/t-eadolja Password:DWP2025

If you need to contact the team, please contact us on the below email address:
disabilityservices.advocacyteam@dwp.gov.uk